



NiteRider
Technical Lighting Systems

Warranty Statement

Warranty Statement for Rechargeable Lighting Systems

NiteRider products are engineered for maximum performance and durability. NiteRider warrants its products are free from defects in material and workmanship. NiteRider has appointed JetBlack Products Pty Ltd as its authorised repair agent for Australia. Subject to the conditions and limitations set forth below, JetBlack Products will, at its option, either repair or replace any part of a rechargeable product that proves defective upon inspection by our repair technicians for reason of improper workmanship or materials. Repair parts or replacement products will be provided by JetBlack Products on an exchange basis and will be either new or refurbished to be functionally equivalent to new. Under no circumstances will NiteRider or JetBlack Products be liable for incidental or consequential damages resulting from defective or non-defective products.

Our warranty does not cover any damage to products, which results from accident, abuse, misuse, natural or personal disaster, or any unauthorized disassembly, repair or modification. Light sets purchased outside of Australia will incur the minimum bench charge irrespective of whether the light is in or out of warranty. JetBlack Products DOES NOT provide a warranty service for NiteRider lights purchased outside of Australia

Duration of Warranty

- Lifetime warranty:** All mechanical components (housings, covers, mounts and fasteners)
2-year warranty: All L.E.D. headlamps, power module
(excluding normal degradation of the battery cells) and L.E.D. Chargers
1-year warranty: Cables and connectors, electronic components, printed circuit boards & HID bulbs and ballasts
180-day warranty: Rechargeable battery packs & 2.5-Hour fast chargers
90-day warranty: Overnight chargers

Warranty Claim Requirements

To obtain warranty service, you must provide your original sales receipt. Return the defective product, freight prepaid and insured, to JetBlack Products. Contact the JetBlack customer service department to obtain a Return Authorization (RA) number. The RA number must be written along with your other details on the JetBlack Warranty Return Form which can be downloaded from www.jetblackproducts.com/support or faxed to you. The product must be properly packaged to prevent damage in transit. Please make sure that the light set is complete and include all components (light head, battery, cables and charger).

Out of Warranty Repair - All NiteRider lights that are out of warranty will incur a minimum \$40.00 bench charge. This is payable by direct debit, cheque or credit card. Your light will not be returned to you until this fee has been paid.

Bench Fee

Bench fees are as follows for lighting systems out of warranty:

<i>L.E.D. Lighting Systems</i>	<i>\$29.95 (incl GST)</i>
<i>Halogen Lighting Systems</i>	<i>\$39.95 (incl GST)</i>
<i>H.I.D. Lighting Systems</i>	<i>\$49.95 (incl GST)</i>

There will be an additional cost for parts out of warranty. Return shipping charges are excluded. If the cost of repair is greater than the enclosed payment, JetBlack Products will contact you before repairs are completed.

If you are uncertain of the warranty as it applies to your NiteRider lighting system, please call our customer service department. We're here to help you.

(Warranty terms are subject to change without notice.)

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PRODUCTS

Procedure:

1. Read the NiteRider Warranty Statement.
2. Download and print out the NiteRider Warranty Return Form.
3. Contact JetBlack Products on **(02) 4560-1200** for a RA number
4. Complete the Warranty Return Form. It is mandatory to include the following information:
 - #RA number obtained from JetBlack Products.
 - Tick the checkboxes for each light component being returned.
 - Write a brief description of the issue encountered.
 - Proof of purchase if the light is still in warranty.
5. Send the NiteRider light set along with the completed Warranty Return Form and proof of purchase to:
JetBlack Warranty Dept.
1/9 Precision Place
Mulgrave NSW 2756

Please make sure that the entire light system (head, leads, battery and charger) is included when returning product for repair.

